

Personal Information

Wael Mostafa Mamdouh



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Date of birth: 2-8-1989

Nationality: Egyptian

Military Status: Exempted

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Education

Bachelor's Degree in Information System

Madina Academy, Cairo, Egypt, 2010.

Summary:

Dynamic supply chain professional with over 2 years of experience and 3 months of training in optimizing operations, managing logistics, and ensuring efficient inventory management. Proven track record in coordinating cross-functional teams to enhance productivity and reduce costs. Skilled in data analysis, demand forecasting, and supplier relationship management. Committed to implementing best practices to drive operational excellence and support organizational goals. Additionally, brings over 10 years of experience as a Telecom Engineer, providing a strong technical background and problem-solving skills. Demonstrated success in delivering exceptional service and driving improvements in both supply chain and Telecom sectors.

Work History and Experience

Regional Telecom Engineer and Configuration Manager Northern Africa at HUAWEI

(July 2022 – Till Present)

- Responsible for end-to-end checks across Northern Africa, focusing on Telecom Egypt (WE) and Etisalat EG accounts. Revise and publish all Telecom equipment contracts and use Huawei systems to create orders according to customer requirements, ensuring material control and timely delivery to prevent losses.
- Manage import/export shipments: tracking, BL releases, customer inquiries, and documentation.
- Submit export bookings and shipping instructions, ensuring all procedures are completed.
- Handle backend material shortages and promptly and accurately modify configurations in the system for Telecom Egypt (WE) and Etisalat EG.
- Validate material items prior to site delivery.
- Ensure linkage of delivery-to-customer scenarios for PO fulfillment and revenue triggers for Telecom Egypt (WE) and Etisalat EG.
- Streamline clear sales configurations and Technical Site Survey Reports (TSSR) to ensure accurate quotations and distinguish between false quotations and abnormal survey data.

- Manage all equipment delivery reverse operations in the system.
- Track shipments, communicate delays, and resolve issues.
- Provide optimal replacement suggestions for configuration substitutions and finalize modifications in the system for Telecom Egypt (WE) and Etisalat EG.
- Review all contracts (3G, 4G, 5G, Power, and MW) and related products for settlement.

MNG TEAM (NFM) at HUAWEI

(Jan 2021 – Jun 2022)

- Monitored down sites using the U2020 Orange tool.
- Managed site alarm plans.
- Followed up with teams on the ground and handled movements.
- Updated the customer (Orange) on progress every two hours.
- Closed all NTTs opened during the day; created invoices and managed the logistics budget..

Technical Support at HUAWEI

(Jan 2020– Dec 2020)

- Worked with HUAWEI (2G, 3G, and 4G) technologies.
- Managed Ericsson Microwave links (ML 6693, 6692-TN, ML-CN) and E-band.
- Installed Ericsson TRM (E-band & T-band ML 6693, 6692).
- Performed maintenance as a Telecom Engineer on the HUAWEI Orange project.
- Worked with Ericsson Microwave links (ML-E, ML-TN, ML-CN).

Telecom Engineer, Maintenance at MOBISERVE

(Jun 2017 – Dec 2019)

- Worked with HUAWEI (2G, 3G, and 4G) technologies.
- Managed Ericsson Microwave links (ML-TN, ML-CN).
- Handled SIAE Microwave links (AL-Modular, ALC, ALC+, ALC++).

Telecom Engineer, Maintenance at AFRO EGYPT

(Oct 2014 – May 2017)

- Worked with HUAWEI (2G and 3G) technologies.
- Managed Ericsson Microwave links (ML-TN, ML-CN).
- Handled SIAE Microwave links (AL-Modular, ALC, ALC+, ALC++).

Telecom Engineer, Modernization at ECCOTEL

(Jul 2013 – Sep 2014)

- Worked with Ericsson RBS6000 (2G, 3G, and Battery cabinets) (6101, 6102, SC02).
- Managed Ericsson RBS (2G and 3G).
- Handled Ericsson Microwave links (ML-E, ML-TN, ML-CN).
- Worked with SIAE Microwave links (AL-Modular, ALC, ALC+, ALC++).
- Managed Alcatel Microwave links (UHR, UHRN)

Telecom Engineer at SKY GROUP

(Jan 2012 – Jun 2013)

- Installed, commissioned, aligned, and managed SIAE microwave links.
- Worked with Ericsson ML-E (4E1, 8E1, and 16E1) in 1+0 and 1+1 configurations.
- Installed, commissioned, aligned, and managed ML-TN (Ericsson), including different types of modules; handled TDM circuits creation, Ethernet configuration, and Link software upgrades.

Trainings & Courses

- Systems, Applications, and Products (SAP) in Data Processing Training
- Networks Preparation Course, Cairo University
- ML-TN&Compact Node Maintenance: Management, Software Upgrades, and Troubleshooting Alarms
- Tower Climbing
- Fire Fighting
- First Aid
- Electrical Safety
- Risk Assessment
- English Course , Not Courses
- ICDL Course, Ain Shams University

Technical Skills

- Experienced in handling import/export shipments.
- Proficient with shipping portals and Microsoft Excel.
- Proficient in Windows, Excel, and PowerPoint.
- Skilled in Network Management and Maintenance (CCNA).

Personal Skills

- Strong organizational and communication skills.
- Effective organizational and logistical expertise
- Systematic and structured approach to work.
- Proficient in time management.
- Skilled in negotiation and active listening.
- Expertise in rapport building and customer relationship management.
- Experienced in account management and client acquisition.
- Detail-oriented

Languages Skills

- Arabic: Native speaker.
- English: Very good command, both spoken and write.