

Hassin Mohammed Al-Moalim

✉ hassanalmoalim77@gmail.com

☎ +966 53 925 6096

in Hassin Almoalim

OBJECTIVE

Motivated marketing professional with a diploma in NDT and practical lab experience, currently pursuing a Diploma in Supply Chain. Looking to join a forward-thinking company where I can apply my communication skills, technical insight, and creativity to drive marketing success and long-term growth.

EDUCATION

King Faisal University | Al-Ahsa

Diploma Degree in Supply Chain

Inspection Technology & Quality Assurance National Institute | Ras Tanura

Diploma Degree in Non-Destructive Testing (NDT)

EXPERIENCE

Mobile Telecommunication Company Saudi Arabia (ZAIN)

Marketing Specialist & Customer Service

Dec 2022 - Present

- Executed strategies to drive brand awareness, increase customer acquisition and engagement, leading to a 33% increase in website traffic
- Delivered excellent customer service by addressing client inquiries, resolving issues promptly, and maintaining high satisfaction across various support channels
- Supported the planning and execution of marketing campaigns to promote telecom services and enhance brand visibility
- Conducted market research and competitor analysis to support marketing strategies and sales efforts
- Collaborated with sales and technical teams to align marketing messaging with product offerings and customer needs
- Maintained accurate CRM data to track customer interactions and support targeted marketing activities

Advanced Construction Technology Services (ACTS)

Soil Lab Technician

Nov 2021 - Nov 2022

- Developed and validated analytical methods to measure product performance and quality, resulting in a 70% reduction in turnaround times and elimination of erroneous results.
- Conducted data analysis and evaluation experiments; processed, collated and interpret findings to determine recommendations.
- Executed tests according to standard test methods, executed experiments using precise instrumentation and compiling results into detailed reports.

NDT Technician

Feb 2019 - Nov 2021

- Performed X-ray, liquid penetrant, radiographic inspection to detect metal fatigue, corrosion, and wear of metal components, resulting in zero defects in 32 consecutive inspections.
- Employed Magnetic Particle Inspection techniques with spot checking in accordance with ASME code and prescribed specifications, achieving zero defects in 15 rounds of inspections.
- Carried out ultrasound thickness measurement with accuracy of 0.1mm in 40 measurements of metal components in 10 days.

CERTIFICATIONS & COURSES

- Inspection and Testing Technician | Saudi Council of Engineers
- Supply Chain Management | Great Learning
- Leadership & Management | Great Learning
- Qyadati | Eastern Province Traffic Safety Council

SKILLS

Soft

- Adaptability & Flexibility
- Problem Solving
- Critical & Creative
- Work Under Pressure
- Time Management & Prioritization
- Teamwork & Collaboration
- Strong Communication
- Professionalism

Technical

- Client Management
- Live chat & Help desk
- CRM Systems
- Microsoft Office
- Proficient in NDT Methods
- Technical Reporting
- Unconfined Compression & CBR Testing