



Maatti Amine

Contact

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- Jeddah

About Me

Multilingual professional with a background in hospitality and a Bachelor's in Management of Science and Technology. Skilled in customer service, sales, and operations. Seeking a role in sales support or business services

Skills

- Management Skills
- Creativity
- Digital Marketing
- Negotiation
- Critical Thinking
- Leadership

Education

- Bachelor Management of science and technology**
IAE Montpellier university -France
Focused on project management, innovation, digital tools, and business strategy for science and technology environments.
- Higher Diploma in hospitality management**
Djenadi Alaarbi university
Three-year professional program focused on hotel operations, front office management, food & beverage service, housekeeping, customer relations, and hospitality marketing. Developed strong skills in service quality, team coordination, and guest satisfaction.

Experience

- Head Waiter**
Ramada encore Muscat 2022-2024
Provided attentive waiter service ensuring guest satisfaction and smooth dining experience. Took on acting Head Waiter responsibilities by supervising and guiding waitstaff. Coordinated daily operations and ensured compliance with hygiene and hospitality standards. Trained and mentored new staff to maintain high service quality.
Resolved guest concerns promptly to uphold restaurant reputation.
- Sales Representative Aichouche**
Aichouche Meuble 2020-2022
Promoted furniture products and supported showroom operations. Assisted customers with orders, deliveries, and after-sales support
- Cashier**
Maharaja restaurant 2019-2020
Processed payments and managed cash register transactions. Assisted customers and supported order processing..
- Sales Executive**
Noor EL Mossafir travel 2018-2019
Sold customized travel packages and provided itinerary planning. Managed bookings and resolved client travel issues.