

ABDUALAZIZ MUATH

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Sale-man with two years' experience at Lulu Hypermarket, skilled in transaction processing, sales, and customer service. Proficient in Microsoft Excel and other software, Strong command of English, complemented by effective persuasion and negotiation abilities. Demonstrated success in building positive customer relationships and clearly communicating after-sales services such as product warranties and insurance. Dedicated to driving sales growth and enhancing overall customer satisfaction. Committed to building customer relationships and driving sales growth.

WORK EXPERIENCE

Sale-Man

Nov 2023- Present

Lulu Group International Company, Al-khobar

- Manage transactions with customers
- Scan goods and ensure pricing is accurate
- Collect payments whether in cash or credit
- Issue receipts, refunds, change or tickets
- Cross-sell products and introduce new ones
- Resolve customer complaints, guide them and provide relevant information
- Greet customers when entering or leaving the store
- Maintain clean and tidy checkout areas
- Track transactions on balance sheets and report any discrepancies
- Handle merchandise returns and exchanges

Medical Driver

JAL Company, Abqaiq

Apr 2020 - Dec 2021

- Checking the first aid and medical supplies inventory levels for each shift and ensuring the ambulance is well-stocked.
- Assisting patients onto gurneys and loading them into the ambulance.
- Driving an ambulance as quickly and as safely as possible to transport patients to the hospital.
- Providing first aid or administering oxygen if the patient requires care before reaching the hospital.
- Sanitizing the ambulance and safely disposing of any medical waste and soiled linens. Maintaining your driving log with daily entries and noting patients' names and addresses, travel times, mileage, and service performed.
- Reporting accident facts to medical personnel and police officers, when necessary.

EDUCATION AND QUALIFICATIONS

High School - Art

Quran High School, Ras Tanura

Jul 2018 - Sep 2016

COURSES

- English Language, British Council, Jan 2019 - Apr 2019
- Fire Safety & Emergency Preparedness, JAL Company, 2020- Dec 2020
- Basic Life Support, Health & Rescue Training Institute 2020- Dec 2020

SKILLS

- Fluent in Arabic and English
- All of Microsoft Office programs
- Teamwork
- Problem-solving
- Creative thinking
- Self-Learner
- Communication skills
- Negotiation skills
- Flexible
- Planner
- Adaptable