

NEMEY REY N. TIMBAL

📍 Al Hamra, Al Khobar, Saudi Arabia

📞 +966 569 411 294

✉ nemey.evans@yahoo.com

Born: September 10, 1988 | Filipino | Christian | Single

PROFESSIONAL SUMMARY

Experienced and results-driven Assistant Manager/Supervisor in a Quick Service Restaurant with over a decade at McDonald's KSA, rising from Service Crew to First Assistant Manager. Highly skilled in operations leadership, team training, customer satisfaction, and cost control. Adept at managing P&L, motivating teams, and ensuring top-tier service and food quality.

PROFESSIONAL EXPERIENCE

First Assistant Manager

McDonald's – Riyadh International Catering Corp. | Al Khobar, Saudi Arabia

📅 Dec 2024 – Present

- Oversaw restaurant operations, facilities, staffing, and guest satisfaction
- Collaborated with RM on P&L forecasting, budgeting, and reconciliation
- Managed crew orientation, training, retention, and welfare

- Handled inventory, labor costs, scheduling, equipment calibration, and audits
- Led planning for promotional and community activities

2nd Assistant Manager

□ June 2018 – Dec 2024

- Managed shift performance, quality, cleanliness, and crew deployment
- Supervised daily cash reporting, waste control, and safety procedures
- Supported training programs and personnel evaluations

Swing Manager / Manager Trainee

□ July 2018 – June 2019

- Conducted customer satisfaction monitoring and feedback collection
- Handled complaints, team coaching, and daily equipment checks

Crew Trainer

□ May 2016 – Sept 2017

- Delivered McDonald's standard training for crew members
- Monitored performance and maintained training documentation

Service Crew

□ April 2014 – March 2016

- Delivered fast, friendly, and accurate service

- Handled customer orders, cashiering, and suggestive selling

EDUCATION

Bachelor of Science in Information Technology

Liceo de Cagayan University – Cagayan de Oro City, Philippines

□ 2005 – 2009

High School

Indahag National High School – Cagayan de Oro City wp, Philippines

□ 2000 – 2005

Elementary

Indahag Elementary School – Cagayan de Oro City

□ 1993 – 2000

TRAININGS & SEMINARS

- Developing the Leader in Me | McDonald's KSA – Riyadh (Oct 2020)
- Advancing Shift Leadership Class | Riyadh (Oct 2019)
- Shift Leadership Transitions | Riyadh (Apr 2019)
- Crew Trainer Development Program | Al Khobar (Jul 2016)
- Special Crew Seminar | Al Khobar (Dec 2014)

SKILLS

- Leadership & Team Development
- Customer Service & Complaint Handling
- Staff Scheduling & Recruitment
- Inventory & P&L Management
- MS Word & Excel
- Fluent in English & Filipino

REFERENCES

Michael Rafales

Store In-Charge, McDonald's KSA

☎ +966 57 191 6441

Deyaa Alsokhon

Operation Manager, McDonald's KSA

☎ +966 541 453 249