

Abdulkarim Yousef Almasoud

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Saudi Arabia

OBJECTIVE

I am seeking an opportunity to work in the field of Tourism and Event Management, having completed a Bachelor's degree in this specialization from the University of Hail, with an excellent grade and ranking first in my class. I possess strong skills in event coordination and organization, along with practical training experience in the hospitality sector, which allows me to add value by enhancing customer experiences and improving the quality of tourism services. I aim to further develop my skills in a professional work environment where I can contribute to the organization of successful tourism events and enhance excellence in managing tourism establishments.

EDUCATION

University of Hail
Bachelor's Degree in Tourism and Event Management
Grade: Excellent
Graduation Year: 2022

EXPERIENCE

Event Supervisor - "Our Children Read" | November 2023

- Supervised the event organization and ensured smooth operations.
- Coordinated with participants and suppliers to meet all event needs.
- Monitored the execution of activities and provided support to participants to ensure the event's success.

University of Bisha
Teaching Assistant | June 2023 – August 2022

- Delivered lectures and participated in academic activities.
- Assisted students in understanding and reviewing course material.
- Contributed to the preparation and organization of university activities and research projects.

Holiday Villa Hotel Hail
Receptionist | August 2022 – May 2022

- Greeted and directed guests, ensuring satisfaction with the services provided.
- Managed reservations, check-in, and check-out procedures.
- Provided information and assistance to guests, addressing inquiries and resolving issues.

Internship at Millennium Hotel Hail | 12 Weeks

- Greeted guests and provided assistance upon their arrival at the hotel.
- Coordinated with other teams to ensure exceptional service delivery to guests.
- Managed reservation processes and addressed guest inquiries.

SKILLS

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| <ul style="list-style-type: none">Proficient in Microsoft Office programs.Event management.Customer service.Initiative and dedication to work.Planning and organization. | <ul style="list-style-type: none">Problem analysis and solving.Negotiation and persuasion skills.Effective communication.Teamwork.Responsibility and commitment. |
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Certificates

- Certificate of Excellence | University of Hail, 2021-2022 Academic Year

COURSES

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| <ul style="list-style-type: none">Training of Trainers (TOT)Hospitality ManagementTourism Security and Protecting Tourism EstablishmentsExcellence in Hotel Services and Achieving Customer SatisfactionTourism PlanningTourism MarketingThe Role of Guides and Organizers in Enriching the Tourist ExperienceHotel Security and SafetyDealing with Complaints in the Tourism and Hospitality SectorPublic Relations and ProtocolQuality in Tourism ServicesTourism IndustryMarketing Tourist DestinationsTourism MediaE-Human Resources ManagementIntroduction to Food SafetyInfection Prevention and Control in Facility Management | <ul style="list-style-type: none">Media Content Creation for TourismManaging Social Media Platforms for Tourism ProjectsInvestment Opportunities in Tourist GuidanceExperience Management in the Hospitality SectorPublic Relations and Corporate CommunicationFoundations of Tourism Experience CreationExcellence in Hotel Reception Service for Front Desk EmployeesDealing with TouristsQuality ManagementSports TourismInventory and Purchasing ManagementBasics of Marketing PlansHotel Sales DevelopmentCustomer Service SkillsDigital Information Protection for Tourism EstablishmentsBasics of Food Safety RegulationsCreative Leadership for Employees in Tourism Establishments |
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LANGUAGES

- Arabic - English.