

AHMED FATHY KAMEL

Team Leader at Vodafone Egypt

Store Manger AT Deraah KSA

KSA Number . 0541096092

- **Proactive , customer-orientated retail Professional with over 6 years of experience in customer service and sales**

EMPLOYMENT HISTORY

Store manager at Deraah for perfumes (KSA _ TAIF) 3 years

- **Customer service representative Handling cash , stock quality . Over achieving monthly target according to our KPI . Ensure customers' satisfaction and provide. Provide information about products and service . Take orders , determine charges and oversee handle returns our . offer the new products for customers**

Sales and store manager AT Vodafone Egypt 2 years

- **Customer service representative Handling cash , stock quality . Over achieving monthly target according to our KPI . Ensure customers' satisfaction and provide. Provide information about products and service . Take orders , determine charges and oversee handle returns our complaint**

Customer service (1 year) Majorel (Vodafone 888)

- **Customer service . Handling customer . Solve the technical problems .**

Accountant (1 year) China star for export and import

Daily basis production follow-up , and comparisons to maximize capacity, loading schedule. SAP. Assess finished product and work in process inventory. Cost estimation of operations. Preparation of the actual cost of finished operations, compare the estimation cost and analysis rates



CONTACT

✉ amostafa1234aa@gmail.com

☎ 0541096092

📅 17 September 1994

Marital Status: Married

SKILLS

Microsoft skills
Customer care
Sales skills
Communication , Negotiations
skills

LANGUAGE SKILLS

English - Advanced

EDUCATION

Faculty of commerce Alexandria university (Accounting) 2017 .

CERTIFICATES

- 2021**Graphic design**
Skills dynamics
- 2020**Digital marketing**
American council
- 2016**Time managements**





