



Email
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Phone
+966574080136

Address
Madinah, KSA.

Marital status
Single

Nationality
Egyptian

LANGUAGES

Arabic	Native Speaker
English	Good

SKILLS

- Communication skills.
- Negotiation.
- Team Collaboration.
- Problem-Solving.
- POS Systems & Microsoft Office.

INTERESTS

Freelance Visa

Driving license

Ibrahim Youssef Hassan

Sales Representative

Experienced sales and Customer Service Specialist with 4 years of experience, have Skilled in resolving customer issues, closing sales, upselling plans, and building client loyalty. Strong communicator with a focus on meeting performance targets and ensuring customer satisfaction.

EXPERIENCES

Sales Representative , Al-Safa Company

Madinah, KSA , 04/2025 -

- Visited clients and potential customers in assigned territories to promote and sell products or services.
- Built strong client relationships through regular follow-ups and in-person meetings.
- Achieved and exceeded monthly sales targets by identifying new business opportunities.

Retail Sales , Parfois Brand

Egypt , 12/2020 - 12/2021

- Greeted and assisted customers in a friendly and professional manner.
- Handled inventory checks and reported low stock to management.
- Provided accurate information on pricing, promotions, and product availability.
- Supported opening and closing store procedures as required.

Customer Service Agent , Vodafone

Egypt , 03/2019 - 08/2020

- Handled incoming calls, emails, and live chats from Vodafone customers regarding mobile, internet, and billing services.
- Resolved customer complaints and technical issues with a high first-contact resolution rate.
- Provided detailed information about Vodafone products, plans, and services to ensure customer satisfaction and retention.

EDUCATION

Faculty of Law, Tanta University

Egypt , 2017 - 2021