

FAISAL ALGHUNAYMAN

PROFESSIONAL SUMMARY

Experienced Store Manager with keen focus on driving sales and customer satisfaction.

Knowledgeable about retail operations with strong focus on customer service and team leadership.

WORK HISTORY

Store manager, 02/2020 - Current

Retail Partners Company, AlKhobar , Saudi Arabia

- Ensured high levels of customer satisfaction with proactive interaction and prompt issue resolution.
- Developed a team-oriented environment by implementing effective leadership strategies.
- Conducted performance appraisals for staff members, providing constructive feedback and identifying areas for improvement.

Sales officer, 09/2018 - 10/2019

Retail Partners Company, AlKhobar , Saudi Arabia

- Collaborated closely with marketing team, ensured brand consistency across all platforms.
- Handled customer queries efficiently, maintained high levels of customer satisfaction.
- Increased sales volume by cultivating strong relationships with clients.

EDUCATION

2017

Anas Bin Malik High School - AlKhobar

LANGUAGES

English B1

Intermediate

CERTIFICATIONS

English degrees with three levels

-  Alkhobar, Aljisir
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-  1/1/1999
-  Saudi Arabia

SKILLS

- Customer service skills
- Staff training and development
- Positive attitude
- Customer service excellence
- Sales reporting
- Product knowledge
- Team motivation
- Time-management
- Good communicator
- Decision making
- Active listening