

Ahmed Ezzat Mohamed

Nationality: Egyptian | Email: aezat7532@gmail.com | Phone: 65751186 | Visa Status: Transferable

Professional Objective

Highly motivated sales professional with over 7 years of experience in luxury retail, specializing in gold, silver, and perfumes. Skilled in customer service, merchandising, and team supervision. Seeking to contribute my expertise to a leading company in the Kingdom of Saudi Arabia.

Education

Bachelor's Degree in Law – 2019

Languages

Arabic: Native

English: Intermediate (spoken & written)

Computer Skills

Microsoft Office Suite (Word, Excel, PowerPoint)

Work Experience

Sales & Jewellery Specialist – Meado, Egypt (2020 – Present)

- Managed silver and jewellery sales, ensuring exceptional customer service.
- Supervised staff schedules, resolved employee concerns, and trained new hires on POS systems.
- Planned and monitored inventory; provided detailed reports to management and auditors.
- Handled cash operations, product displays, and implemented company merchandising standards.
- Addressed customer complaints and provided tailored product recommendations.

Gold Sales Representative – Mahmoud Haiba for Gold & Jewellery, Egypt (2018 – 2020)

- Sold and maintained gold jewellery, ensuring high-quality presentation.
- Managed inventory, transactions, and cash handling.
- Coordinated repairs and manufacturing with specialists.
- Delivered personalized customer service to meet individual preferences.

Perfume Specialist – Gold Water Perfumes (2017 – 2018)

- Created and customized French and oriental perfumes according to customer preferences.
- Matched international perfume formulas for bespoke products.
- Managed sales transactions, maintained store presentation, and built strong customer relationships.

Sales Promoter – Perfumes – Various Brands, Kuwait

- Promoted luxury brands including Gucci, YSL, and Dolce & Gabbana.
- Achieved sales targets through customer engagement and product demonstrations.
- Supported brand launches with podium and in-store promotions.

Key Skills

- Luxury Sales & Customer Service
- Inventory Management & Merchandising
- Team Supervision & Training
- Problem Solving & Negotiation
- Cash Handling & POS Operations