



✉ lamomarr18@gmail.com
🏠 Manama, Kingdom of Bahrain
📅 26 years old
🇵🇰 Pakistani
📞 3654 5306

Languages

English

Arabic

Urdu

Skills

Communication

Persuasion

Product Knowledge: Gold Jewelry & Craftsmanship

Upselling & Client Retention

Styling

Multilingual

Computer skills

CRM (Customer Relationship Management)

POS (Point of Sale)

Billing

Inventory

Microsoft Word

Omar Yaseen

Sales Associate / Sales Advisor – Luxury Jewellery Retail

Customer-focused sales professional with a strong foundation in goldsmith craftsmanship and over 3 years of hands-on experience in retail jewelry and customer service. Proven ability to connect with clients, understand their needs, and deliver personalized service. Adept at selling high-value items, educating clients on product details, and creating lasting relationships, skills that translate seamlessly into luxury retail environments.

Work experience

Sales Associate

From September 2023 to September 2024

[Ramlah Jewellery](#) Manama, Kingdom of Bahrain

Assisted customers in selecting and purchasing gold jewelry for weddings, gifts, and special occasions.

Explained product quality, karat ratings, and designs using both technical knowledge and cultural understanding.

Maintained daily inventory records and organized displays to attract foot traffic.

Sales Associate

From January 2022 to February 2023

[Jehad Jewellery](#) Manama, Kingdom of Bahrain

Provided personalized service to walk-in clients, helping them select jewelry that matched their tastes and budget.

Used product knowledge and family trade experience to communicate value confidently.

Built trust with long-term customers, encouraging repeat visits and referrals.

Customer Service Representative

Since May 2024 [Cactus](#) City Centre, Manama, Kingdom of Bahrain

Provided exceptional customer service at City Center and Marassi Galleria, addressing inquiries and resolving issues efficiently. Demonstrated strong communication and problem-solving skills to ensure customer satisfaction.

Maintained a positive attitude while managing diverse customer needs in a fast-paced environment.

Education

SSC

From September 2020 to May 2022 [Isa town](#) Kingdom of Bahrain

HSSC

From September 2022 to May 2024 [Isa Town](#) Kingdom of Bahrain