

Contact

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Email

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Address

Al Rawdah, Al Qatif

Personal Information

Nationality

Saudi

Year of Birth

1987

Education & Training courses

SRF BTEC Level 2 Diploma in Retail Skills

Pearson

2023

High school

2003-2005

English course

Institute of Public Administration

2007-2008

Problem Solving Skills in Customer Services

Doroob

2024

Professional selling

Doroob

2024

Microsoft Excel

Doroob

2025

ALI AL HAMMAD

Retail Sales and Receptionist

SRF BTEC Level 2 Diploma in Retail Skills

Work Experience

2008

To

2011

Receptionist - Administrative Assistant

MIS Arabia Company LTD. JUBAIL CITY

- Receive and welcome customers and direct them.
- Answer general inquiries about the company's services
- Answering phone calls and transferring them.
- Manage the reception area.

—Support the administrative team with simple tasks such as printing, photocopying, or organizing files.

2015

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2021

Sales Associate

GMG Gulf Marketing Group at Sun and Sand Sports

- Receive and welcome customers in a proper manner.
- Understanding customer needs and providing assistance.
- Stock tracking and shortage reporting.
- Good knowledge of modern sports products and fashion.

2021

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Until

now

Fashion Consultant

Chalhoub Groub at Lacoste

- Providing a luxurious customer experience.
- Welcoming customers in a professional manner and using positive body language.
- Building long-term relationships with clients.
- Ensure a neat & tidy appearance according to the brand's rules.

Languages

- English
- Arabic