

OMAR ALNAJJAR

CONTACT

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- Dammam,an nasriyah.

SKILLS

- Document translation Strong
- vocabulary skills Fluent
- bilingualism
- Welling to learn any language with passion
- Patience with customers
- Customer service
- Tourist guidance
- Easy to learn something

LANGUAGES

- Arabic nativespeaker
- English C1
- ChinesC1

what's make me

unique:

- Patience
- Attention to the smallest details



PROFILE

Dynamic translator with experience at Haikang Burui, adept at document translation and real-time interpretation. Enhanced cultural understanding through language training and improved client satisfaction by implementing efficient communication strategies. Known for exceptional customer service and a passion for learning new languages, fostering strong relationships with diverse clients.



WORK EXPERIENCE

Haikang burui. 2023_2024

Translator

- Translated documents from Language to Language.
- Enabled smoother negotiations for clients with foreign counterparts by offering real-time interpretation support.
- Improved cultural understanding among colleagues.
- Worked as tour guide and translator for the chinese tecknology company haikang burui also let them communicate with many Saudi customer companies.

Majorel company 2022_2023
customer service excutive

- Enhanced brand loyalty by providing exceptional customer service through active listening and problemsolving.
- Assisted marketing team on short-term and long-term promotional projects and provided regular updates on status and progress.
- Identified complications requiring further research and escalated to appropriate department or management.
- Reduced response times by implementing effective ticketing systems for handling inquiries,resulting in increased efficiency and client satisfaction.



EDUCATION

Bachelor ofscience
Beijing institute of technology,Beijing china