

Ashwaq Aldowsarry

SALES & CUSTOMER SERVICE

OBJECTIVE

To obtain a challenging sales position where my sales, customer service, and communication skills can be utilized to enhance experience and drive business objectives.

EXPERIENCE

CUSTOMER SERVICE COORDINATOR, SADF CO.

Aug 2022 – Aug 2023

Customer service coordinator handle clients inquiries and complaints about SADF's products and services. Take calls and respond to social media messages and emails. Answering questions, checking order processing or resolving complaints.

SALES EXECUTIVE, APPERAL CO.

May 2021 – Aug 2022

Welcoming customers, demonstrating and presenting products, develop relationship with prospects, & provide recommendations.

CALL CENTER AGENT, SMART BANK

Oct 2016 – Sep 2017

Answering and resolving customers' inquiries via phone or other channels. Selling, follow up calls, dealing with complaints, process orders, & update data base.

CUSTOMER SERVICE REPRESENTATIVE, ABDULRAHMAN CAR RENTAL OFFICE

Jan 2018 – Dec 2019

CONTACT

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Alkhubar, Saudi Arabia

ABOUT ME

I'm passionate & always strive to engage with customers and make sales deals.

EDUCATION

Alkhaleej Institute

Diploma of Administration

SKILLS

Sales & customer service

Communication Skills