

Ghaith Shawakfeh

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Logistics & Operations Manager

Result-driven logistics leader with 18+ years of success across logistics, transport, warehousing, and supply chain management. Recognized for driving operational excellence, cost control, and team performance in complex environments. Skilled in managing end-to-end logistics, aligning business strategies, and delivering exceptional client service.

Core Competencies

- Logistics & Fleet Management
- Supply Chain Optimization
- Strategic Planning & Execution
- Cost Control & P&L Ownership
- Transportation & Route Planning
- KPI Tracking & Reporting
- Customs Clearance & Documentation
- SAP (GR, GI, Inventory)
- Leadership & Staff Development
- Warehouse Operations
- Client Relations & Business Development
- Tender & Contract Management

Professional Experience

Operations Manager

Manaf Al-Arabia Logistics Services – KSA | April 2025 – Present

- Leading heavy truck scheduling, delivery optimization, and fleet operations across KSA.
- Managing cross-functional teams (warehouse, drivers, maintenance, finance).

- • Enhancing efficiency through route planning, fuel control, and asset utilization.
- • Implementing dispatch protocols and safety standards.
- • Overseeing hiring, training, budget control, and operational KPIs.

Shipping Manager

Al Munif Pipes – KSA | Feb 2022 – Mar 2025

- • Directed full shipping operations, set KPIs, and managed reporting.
- • Built vendor relationships and managed freight forwarders.
- • Led team supervision, budget control, and performance evaluations.
- • Implemented shipping procedures and ensured timely delivery.

Logistics Manager

Al-Faisaliah Healthcare Systems – Jordan | Sep 2013 – Dec 2021

- • Managed logistics using SAP systems.
- • Oversaw warehouse, distribution, and customs clearance operations.
- • Set KPIs and trained staff across logistics functions.
- • Implemented HSE standards and optimized transportation methods.

Deputy Logistics Manager

Munir Sukhtian Group Co. – Jordan | Feb 2010 – Aug 2013

- • Led customs golden list qualification.
- • Approved cost estimations, managed documentation, and marine insurance.
- • Ensured SOP compliance across logistics activities.

Export Manager

Waves Shipping & Transport – Jordan | Jul 2005 – Jan 2010

- • Managed exports, tenders, client relations, and documentations.
- • Resolved customer issues and maintained business relationships.

Export Officer

Alrefai International – Jordan | Jul 2004 – Jul 2005

- Handled freight forwarding, customs clearance, and logistics coordination.

Education

Bachelor's Degree in Management & Business Administration

Al-Isra University – Jordan, 2004

Certifications

- Project Management Professional (PMP) – PMI | Valid until Dec 2027 | ID: 2898087

Training Courses

- Analytical Skills – Optimal Academy
- Warehouse Operations – EJABI
- Clearance & Shipping – Golden Gloss T.C
- Customs Procedures – Jordan Customs
- Expeditors Client Seminar – Expeditors Intl
- ICDL – Falcons T.C
- English Courses – British Council

Personal Information

- 📍 Amman, Jordan | 📅 Born: Sep 1, 1981
- 🇯🇴 Nationality: Jordanian
- 📁 Notice Period: One Month
- 💬 Languages: Arabic (Native), English (Excellent)