

Fatima Waleed Ali Yami

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Professional Summary

A **Cybersecurity specialist** with hands-on experience in IT infrastructure and security data analysis. Possesses a strong knowledge of **network management, system support, and information protection**, along with expertise in identifying and mitigating technical risks. Successfully completed intensive training programs that enhanced my skills in **technical support, system administration, and network security analysis**. Seeking to apply my technical expertise to develop innovative security solutions that safeguard IT systems and data.

Education

Higher Diploma in Cybersecurity | Academy of Learning | 2024

- GPA: 4.5/5

Professional Training

Saudi Arabian Engineering Company (Khatib & Alami) | IT Infrastructure Analyst | Dec 2024 - Mar 2025

- Supervised **IT infrastructure** and analyzed its performance to ensure efficiency and stability
- Provided **technical support and network management** to maintain seamless system operations
- Implemented **cybersecurity measures** to protect systems and data from threats
- Monitored and maintained **servers and IT systems** to enhance performance and security
- Identified and resolved technical issues to ensure system stability

Shgardi Information Technology | IT Trainee | Aug 2024 – Nov 2024

- Assisted in analyzing internal technical processes to optimize operational efficiency
- Developed **coordination and communication skills** across teams to improve productivity
- Analyzed system data to create strategies for performance enhancement
- Contributed to system optimization and troubleshooting for hardware and software issues
- Applied **project management and digital marketing concepts** to enhance IT operations and services

Training Courses

- **Cyber Security 101 | Techcampus | December 2024 | 3 Hours | Remote**
- **CCNA & CCNP Guide | Techcampus | December 2024 | 2 Hours | Remote**

Licenses & Activities

- **Driver's License** Valid
- **Workshops Attended**

Skills

Soft Skills

- Analytical Thinking | Problem-Solving | Teamwork | Quick Learning | Time Management | Working Under Pressure | Effective Communication

Professional Skills

- Information Security Analysis | System Administration | IT Support | Troubleshooting | Data Documentation & Reporting | Collaboration with Technical Teams | IT Performance Enhancement

Technical Skills

- Network Management | Data Protection | System Monitoring | Software Installation & Maintenance | Operating System Management | Server Setup & Administration | Security Risk Analysis

Languages

- **Arabic**
- **English**