

Ali Al-Saihati

Saihat - KSA | +966 598 826 052 | a.alsaihati22@gmail.com | Married

Diligent Storekeeper with highly developed skills in inventory management, customer service and stockroom layouts. Track record of successfully investigating and resolving customer complaints and maintaining pre-determined stock levels. I am always aiming to implement my professional experience in the field, to get an opportunity where I can make the best of my potential and contribute to the organization's growth

Experience

DEC 2022 - PRESENT

Store Keeper | SIDCO

Responsible for the efficient operation of receiving areas, shipping areas, supply storerooms, warehouses, and stock issue stations in accordance with applicable supply procedures and verbal instructions. Performs duties as assigned incidental to the receipt, storage, issue, transfer, or shipping of stock.

DEC 2014 – DEC 2022

Store Keeper | BINZAGR

Communicated with vendors to discuss order discrepancies, and returned damaged merchandise or incorrect orders. Monitored merchandise on shelves and in storage using inventory control system

OCT 2007 – DEC 2014

Call Center | SABB

Manage large amounts of inbound and outbound calls in a timely manner. Identify customers' needs, clarify information, research every issue and provide solutions and/or alternatives. Frequently attend educational seminars to improve knowledge and performance level. Meet personal/team qualitative and quantitative targets

OCT 2005 – DEC 2007

Data Entry | Saudi France Bank

Generated reports from databases and analyzed data to identify trends and patterns, providing valuable insights to inform business decisions and improve organizational performance. Created and maintained data entry forms and logs, streamlining the data entry process and reducing the time required to enter data

Skills

Warehouse Inspection • Logistic Integration • Team player • Customer Service • Materials Monitoring • Warehouse Safety • Inventory management and Audits

Education

2002

High School degree | Saihat High School