

❖ CONTACTS

BENSIYD AHLAM

22 /10/1998

Morocco

0656723545

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❖ Education :

2017-2019:

Technician diploma specialized in trade

2016-2017 :

Study for a year in the branch of economics at the faculty of economic legal sciences in Salé el Jadida

2015-2016 :

Bachelor of Life and Earth Sciences

work experience :

- Working as manager optician at **chic optic** rabatHassan
- Work for one year as a manager within the company **yoyoso** (LOCATION OF THE STORE) in arribat center agdal
- Work for two years within the company **KITEA** as a sales assistant: setting up the store, layout, merchandising, production of figures Significant business, fulfillment of customer orders, inventories, convincing customers and achieving objectives, creation of WAFASALAF credit files.

- Internship for one month within the national railway office: sell tickets by vending machine and sale by system at the receipt and orientation of travelers.

❖ skills :

- ✓ Prospecting new customers
- ✓ Excellent communication and Interpersonal skills
- ✓ Good time management
- ✓ Team player
- ✓ Work under pressure
- ✓ Learning agility

Computer skills :

I measure :

- ✓ Word
- ✓ Excel
- ✓ power point

Relationship management :

Customer loyalty techniques

Marketing :

Market research, targeting segmentation and positioning

❖ LANGUAGES :

English, Arabic, French

❖ INTERESTS :

- ✓ Sport, Navigation, Travel