

FAHAD AWADH AL-MUTAIRY

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Career Objective

A motivated and detail-oriented IT professional seeking a role in networking and IT infrastructure, leveraging hands-on experience in hardware, software, and network management to ensure optimal organizational performance in fast-paced environments.

Professional Experience

Software Support Technician

Modern Quality Company, Saudi Arabia
October 2021 – October 2022

- Provided technical support for desktop and network systems.
- Maintained operating systems and resolved hardware/software issues.
- Assisted in system optimization and collaborated with IT teams for efficient performance.

IT Support Specialist

Family Business, Saudi Arabia
October 2022 – August 2025

- Installed, repaired, and maintained computer hardware and software systems.
- Managed network and communication equipment, including cabling, keystone jack installations, and cable crimping.
- Administered Active Directory: user/group management, domain structure, and policy configuration.
- Maintained documentation of IT activities and optimized support procedures.
- Provided technical support under high-paced and deadline-driven conditions, ensuring smooth IT operations.

Cooperative Training (Internship)

Taibah University, Saudi Arabia
June 2021 – August 2021

- Assisted in managing network infrastructure and data centers.
- Gained hands-on experience with network diagnostics and essential IT tools.

Education

Diploma in Computer Networks — Al-Madinah College of Technology

GPA: 4.16 / 5 | Graduated: August 2021

STEP English Proficiency Test:

Score: 80 (Equivalent to B2)

Skills & Strengths

- IT Support & Customer Service
- Hardware & Software Installation, Maintenance, and Troubleshooting
- Network Setup, Cabling, and Communication Equipment Management
- Cybersecurity & Penetration Testing (Kali Linux, Nmap, Wireshark, Hydra, Aircrack-ng)
- Active Directory Administration: user/group management, domain structure, and policy configuration
- Network Security Assessment & Vulnerability Analysis
- Proficient in Microsoft Office Suite and general IT software
- Critical thinking, problem-solving, and decision-making skills
- Excellent written and verbal communication
- Fast learner, adaptable to new technologies

Languages

- Arabic – Native
- English – Upper Intermediate