

Mohamed Mahmoud Sayed

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Objective

Seeking a challenging position in a reputable organization where my academic background and interpersonal skills are well developed and utilized.

Experience

- **RIVERS WORLD** November 2024 - Present
Sales Manager
- **Bath & Body Works (Alshaya Group)** April 2022 - October 2024
Store Manager
- **Bath & Body Works (Alshaya Group)** October 2020 - March 2022
Assistant Store Manager
- **Bath & Body Works (Alshaya Group)** August 2019 - September 2020
Senior Sales
- **Bath & Body Works (Alshaya Group)** July 2016 - July 2019
Sales Associate
- **Land Mark Group** March 2015 - June 2016
Sales Representative
- **Mahgoub Company** August 2014 - February 2015
Sales Representative

Education

- **Ain Shams University**
Bachelor's of Social services
- **UPEDIA**
English General Course

Training

- Grow with us Level 3 (Bath & Body Works Training Center)
- Communication Skills Training (Alshaya Training Center)
- Customer Service Leadership (Alshaya Training Center)
- CSL Observation training (Alshaya Training Center)
- Business Insight and BP analysis (Alshaya Training Center)
- Segment Accountability training (Alshaya Training Center)
- Audit training (Alshaya training Center)
- Smile Effect Training (Alshaya training Center)
- Store Operation Manual training (Bath & Body Works training Center)
- Stock take Preparation & Administration (Alshaya Training Center)
- Total Customer Experience Training (Alshaya Training Center)
- Grow with us Level 3 Sales Manager (Alshaya Training Center)

Skills

- Microsoft Word – EXCEL – Power Point
- MYAEP System " Alshaya"
- ARES System "Alshaya"
- I have the ability to develop my staff members' talents.
- Self-Motivation & Development.
- Business analytic skills.
- Telephone Communication skills.
- Sales convincing skills.
- Supervision and dealing with staffing issues.
- Customer service & customer care skills.
- Time management Skills.
- Flexibility with others to solve work problems.
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- I have the ability of Decision making in the perfect time.
- I have the ability to work in a team work.
- I have the ability to work under pressure.

Languages

- Arabic - Mother Tongue
- English - Very Good in writing and speaking