

AHLAM MARSHUD ALHARBI

CONTACT

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EDUCATION

high school

highschool degree

SKILLS

- Ability to handle the pressure of the work assigned to him
- Customer Service
- Gain experience from the same work
- Salesforce
- Team player mentality
- Excellent communication skills
- Sales expertise
- Money handling
- Effective communication
- Cash handling accuracy
- Ambition and seriousness in work
- Maintaining work secrets
- Love of cooperation in the spirit of one team
- Adherence to official working hours
- Love of self-development and advancement at work
- Proficiency in using a computer

LANGUAGES

ENGLISH B2

ARABIC FIRST LANGUAGE

PROFILE

Shop worker attentive to customer needs and ready for high tempo work. Delivers positive and professional service to people of different backgrounds. Accurate in money handling and payment processing.

Productive employee with proven track record of successful project management and producing quality outcomes through leadership and team motivation. Works with clients to determine requirements and provide excellent

WORK EXPERIENCE

CUSTOMER SALES ASSOCIATE

LAND MARK - JEDDAH, SAUDI ARABIA

- ASSISTED CUSTOMERS WITH WIDE SELECTION OF PRODUCTS AND SERVICES.
- CREATED ATTRACTIVE DISPLAYS FOR MERCHANDISE TO ENHANCE SALES.
- DEMONSTRATED PRODUCTS USING EXCEPTIONAL PRESENTATION SKILLS, EXPLAINING PRODUCT FEATURES AND USAGE TO CLOSE SALES TRANSACTIONS.
- ORGANISED AND DISPLAYED ITEMS IN VISUALLY APPEALING MANNER.
- ASSISTED CUSTOMERS WITH TESTING AND SELECTING PRODUCTS SUITED TO INDIVIDUAL TASTES, STYLES OR NEEDS.

CASHIER

NUSUK - JEDDAH, SAUDI ARABIA

- WORKED CLOSELY WITH FRONT-OF-HOUSE STAFF TO FACILITATE POSITIVE CUSTOMER EXPERIENCES.
- MAXIMISED CUSTOMER SATISFACTION BY ASSISTING WITH PURCHASE SELECTIONS, LOCATING ITEMS AND PROMOTING REWARDS PROGRAMS.
- TRAINED NEW TEAM MEMBERS IN CASH REGISTER OPERATION, STOCK PROCEDURES AND CUSTOMER SERVICE.
- HELPED CUSTOMERS WITH SPECIFIC ITEM REQUESTS BY ANSWERING QUESTIONS AND OFFERING KNOWLEDGEABLE PRODUCT ADVICE.
- ASSESSED CUSTOMER NEEDS THROUGH CLEAR COMMUNICATION, ANTICIPATING AND RESPONDING APPROPRIATELY TO QUERIES.

STORE SUPERVISOR

CLOTHING STORE - JEDDAH, SAUDI ARABIA

- HELPED SHOP FLOOR STAFF TO UNPACK AND COUNT DELIVERIES DURING QUIET PERIODS.
- ASSISTED WITH VISUAL MERCHANDISING AND PROVIDED PRODUCTIVE FEEDBACK.
- UTILISED EXCEPTIONAL CUSTOMER SERVICE SKILLS TO CREATE WELCOMING ATMOSPHERE FOR VISITORS.