

Curriculum Viat

Personal Data

Name :- Nasreldeen Khalid Siedahmed

Email Address :- wadmakadie@gmail.com Address :- Riyadh – KSA Phone :- 0563951690

Date of Birth 1/1/1958

Nationality: Sudanese

Resume objective

Experienced technical professional seeking a technical service supervisor role to leverage extensive expertise in troubleshooting team leadership and customer service to enhance service operations and customer satisfaction

Education and Qualifications

- Diploma in Telecommunication engineering **1978- 1981**

Courses

- **June 2006** AK95S Basic technical Training – **Sweden**
- **June 2006** Integra- Hosal Technical Training – **ITALY**
- **Sept.2006** Gambro technical training Integra /2 - **Riyadh -KSA**
- **June 2009** Gambro AK96 basic technical training – **Cairo – Egypt**
- **May 2010** Technical service Training Prismaflex CRRT - **Riyadh – KSA**
- **June 2010** Gambro AK 200 S Extended Technical Training – **Cairo- Egypt**
- **April 2011** Technical training course Gambro Water Treatment Plants – Pretreatment units- CWP 60 & CWP 100 - **Riyadh**
- **May 2011** Deloitte Training Course Business Ethics – **Riyadh .**
- **March 2012** Artis Technical Training Course –**AMCO- Riyadh**
- **May 2013** The leader manager Course – Logic – **Riyadh - KSA**
- **June 2013** Gambro Technical training MARS Monitor – **Bratislava – Slovakia**
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Work Experience :-

- **1992- 2001:-** joined Aseel Establishment as service engineer in Aseer Region covering dialysis equipment in different hospitals .
- **2002- 2005:-** Resident in King Fahad Hospital Jazan company UMG .
- **Feb 2006 – March 2007** - joined AMCO as resident engineer in Aljabr kidney Center – Hofouf for Integra – Hosal dialysis Machines.
- **March 2007- March 2009** ; - resident in Prince Sultan kidney Center-Jazan (AMCO)

- **2009 -2011** Resident in Riyadh Area AMCO head office covering Riyadh hospitals for Gambro Dialysis Machines & CRRT machines beside water treatment Plants
- Covering Hail & Arar Areas hospital for Gambro machines
- **2011- 2017** :- Assigned as engineering service supervisor for Central service Team coaching 7 & managing the service team (AMCO- NAWAH) participating in King Abdulla NG Projects for water treatment beside Dialysis clinics for Diaverum & DaVita
- **2017- 2018** :- joined customer care dept. as remote support engineering team Supporting customers & Engineers remotely
- **2019- 2024** :- Joined Tamer Company for Baxter Semi Direct Model and assigned as service sales Supervisor , I Established the mentioned department dealing for selling spare parts and providing service contracts for Gambro machines over KSA hospitals (government & Private).
- Managing back order against customer POs and arrange for delivery to insure customer centricity .

Skills

Great communicator, team player, reliable,

Computer and software skills. Word, Excel,

References

Eng. Abdulgadir Hassan Ahmed - Mobile 0561723460 Diaverum Company

Eng. Ayman Zaki Mobile +201068827686 Baxter