

Ahmed Esmail

Eastern Province, Dammam, Saudi Arabia 📍

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Single 🗳️ | Egyptian EG | Date of Birth: 23 June 1991 📅

Languages: Arabic (Native), English (Fluent) 🗣️

Education 🎓

Bachelor of Commerce – Business Administration

Port Said University, Egypt

Professional Experience 📁

Delivery Driver

Fast Click – Dammam, Saudi Arabia

Oct 2024 – Present 📅

- Delivered packages efficiently and safely across the region -
- Maintained high customer satisfaction through timely service -
- Handled cash and digital payments with accuracy -

Customer Service Representative

Marhaba Village – Dammam, Saudi Arabia

Nov 2023 – Aug 2024 📅

- Managed high-volume inbound calls and resolved customer inquiries -
- Trained new employees and supported onboarding -
- Awarded “Employee of the Month” for outstanding performance -

Receptionist

Marhaba Village – Dammam, Saudi Arabia

Oct 2022 – Oct 2023 

- Handled front desk operations and appointment scheduling -
- Improved filing systems and streamlined administrative tasks -
- Provided excellent guest service and support -

Retail Sales Associate

Fawry Financial Services – Egypt

Jul 2019 – Sep 2022 

- Achieved monthly sales targets consistently -
- Built strong customer relationships and loyalty -
- Collaborated on marketing and promotional strategies -

*Key Skills 

- Customer Service & Support -
- Sales & Upselling Techniques -
- Conflict Resolution -
- Front Desk Operations -
- Communication & Multitasking -
- CRM Systems -
- Fluent in English (spoken and written) -

*Personal Summary 

Energetic and customer-focused professional with over 5 years of experience in service, sales, and logistics. Known for charisma, quick thinking, and creating memorable customer experiences. Thrives in fast-paced environments and adapts quickly to new challenges

*Interests 

Reading | Sports | Family & Social Activities

