

Ward Ajihani

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SUMMARY

Resourceful and passionate in assistance and eager to thrive in a position where I can utilize my abilities in communication and creative solutions to create a more efficient and stable work environment

EDUCATION

High School degree (2018)

EXPERIENCE

Cahsier/Barista, Turki Talal Sabr Est.

(June 2022-July 2023)

- Completed Barista training and Health and Safety training
- Increased product upselling value by 15% during my time at the company
- Increased customer flow by 20% by enhancing transaction speed

Call Center Agent, MOHU/2P Perfect Presentation

(March 2025 – July 2025)

- Handled confidential client information with utmost care and privacy
- Answered calls, Solved customers' problems, and Provided clients with accurate information relating to their needs
- Used effective de-escalation methods to communicate with angry and distressed customers and provide them with the services they need

Freelance Artist

(2019 – Present)

- Created Advertising campaigns for my artwork, including Photography, Editing, and Social Media Management
- Negotiated pricing and collaborated with customers to achieve their vision
- Planned and scheduled and sourced materials for large-scale projects

SKILLS

- | | |
|----------------------|-----------------------------|
| • Customer Service | • Problem Solving |
| • Data Entry | • Building Client Relations |
| • Project Management | • Marketing |
| • Graphic Design | • Time Management |

LANGUAGES

- Arabic (Native)

- English (Bilingual Proficiency)