

OMAR ALOMIRI

student at King Faisal University, studying Public Relations and Strategic Communication, I have previous experience in customer service and customer experience, where I worked on improving service levels and effectively meeting customer needs, I strive to develop my skills in communication and relationship building.

✉ aomramiri@gmail.com

☎ 0547346452

🌐 <https://www.linkedin.com/in/omiri>

EDUCATION

King Faisal University

Bachelor's degree, strategic communication and public relations

Petroleum and gas Institute

Diploma, Computer aided drafting technology

WORK EXPERIENCE

Zamil Air Conditioners Company

Production operator

- Documenting production quantities and any issues that may arise during the process.
- Dealing with any emergency issues that may arise with equipment or processes.
- Proposing improvements to increase efficiency and reduce waste.

Fawaz Al hokair, ZARA

Customer experience

- Assisting customers with inquiries and issues related to products or services.
- Maintaining a high level of professionalism in dealing with all customers.
- Using communication skills clearly and friendly to ensure a positive experience for customers.
- Communicating with customers after providing the service to ensure their satisfaction and address their needs.

SKILLS

- Communication
- Microsoft office
- Event management
- Project management
- Customer service
- Sales
- marketing
- public relations

Languages

- Arabic
- English