

WALEED OMAR
Delivery Apps Manager

■00966546097474 / ■00966567809009
■ mnbaw@hotmail.com
■ <https://www.linkedin.com/in/waleed-omar-0398819a>
■ Jeddah, Saudi Arabia

SUMMARY

A delivery-focused and pragmatic Delivery Manager with over 19 years of experience in delivering great products, organisational change and service change. Passionate about enabling teams and individuals to do their best, with a track record of successful delivery and continuous improvement.

EXPERIENCE

Store Manager
STARBUCKS Coffee International, JEDDAH
2005 – 2011
Negotiated a plan with suppliers to reduce expenses

Store Manager
H&M, JEDDAH
2011 – 2017
Managed a team of more than 30 employees while increasing efficiency in the department

Store Manager
GODIVA Cafe
2018 – 2020
Participated in community events and activities to increase the visibility of branch services and enhance new existing business opportunities

Delivery Apps Manager
TOYS R US
2020 – Present
Providing a high level of customer relations and expanding services and sales through training, mentoring and employee motivation.

EDUCATION

Bachelor of Business Administration
SIIKKIM MANIPAL UNIVERSITY
2021 – April

LANGUAGES

Arabic: Native speaker
English: fluent in speaking and writing

INFO

Married
Date of Birth: 20/01/1983

SKILLS

- Managed day-to-day operations of the store, including sales, customer service, inventory management, and financial reporting
- Led a team of employees and ensured high levels of productivity and quality
- Developed and maintained relationships with customers to enhance their shopping experience and improve sales
- Proficient in Microsoft Office Suite
- Expertise in retail operations management and customer service