

HAMDY YEHA

Career Objective

Motivated professional seeking a position in Sales and Customer Service where I can utilize my extensive background in hospitality, retail, and logistics to deliver excellent customer experiences, increase sales, and contribute to the company's growth.

EDUCATION

High School Certificate – Egypt

2000

SKILLS

- Strong background in Sales and Customer Service.
- Excellent communication skills in Arabic and English.
- Ability to work under pressure with problem-solving skills.
- Organized, punctual, and reliable.

LANGUAGES

- Arabic – Native
- English – Fluent
- Swedish – Fluent

ADDITIONAL INFORMATION

- Valid Residence Permit (Iqama) in Saudi Arabia
- Holds a Valid Driving License
- Flexible with shift schedules.
- NATIONALITY: EGYPTIAN
- DATE OF BIRTH: 2/1984
- MARITAL STATUS: MARRIED

EXPERIENCE

- *Aquarius Diving Center – Sheraton Sharm Hotel, Sharm El Sheikh, Egypt (2001 – 2010)*
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- *Sales and rental of diving and water sports equipment.*
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- *Assisted local and international guests in choosing suitable gear.*
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- *Handled customer inquiries and provided detailed product knowledge.*
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- *Increased sales through excellent customer service and product recommendations.*
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- *Uber – Egypt (2012 – 2016)*
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- *Professional driver providing safe and reliable transportation.*
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- *Ensured customer satisfaction through punctuality and high-quality service.*
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- *Sweden (2017 – 2023)*
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- *K-Märkt Restaurant (5 years): Customer service, food service, and guest relations.*
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- *Bring Company: Logistics and delivery driver, managing time-sensitive deliveries.*
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- *Developed strong experience in customer service, teamwork, and client communication.*

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