

Ashraf Khalid Alhindi

Al-Madina Al-Munawara, Saudi Arabia

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Professional Summary

Sales Specialist with extensive experience in sales, customer service, and quality supervision across diverse industries including retail, hospitality, telecom, and food & beverage. Skilled in client relationship management, service sales, and digital solutions with proven ability to meet targets and enhance customer satisfaction. Currently pursuing a Diploma in Digital Transformation.

Education

King Abdulaziz University, Jeddah, Saudi Arabia

Diploma in Digital Transformation (In Progress, Expected 2026)

High School Certificate – Al-Madina (2015)

Work Experience

Sales Specialist – Namaa Almunawara (Mar 2023 – Present)

Service Sales Specialist – Dpower (Sep 2024 – Feb 2025)

Quality Supervisor – Kabab & Koba Restaurant (Feb 2022 – Dec 2022)

Sales Consultant – United Electronics Company (Extra) (Aug 2021 – Jan 2022)

Food Server – Hilton Hotel Madinah (Apr 2020 – Jul 2021)

Social Media Specialist – Koz Coffee (Nov 2019 – Mar 2020)

Training & Certifications

- Selling Smarter – Edrak (2025)
- Customer Service – Edrak (2025)
- The Art of Selling – Edrak (2025)
- Customer Service Mastery – Edrak (2024)
- Professional Sales – STC (2024)
- Huawei Virtual Training (2022)
- Smartphone Maintenance – Cambridge (2016)
- Marketing Course – Taibah University (2017)
- Computer Maintenance – Hasoub Institute (2016)
- Photography Training (Multiple Certificates)
- Birkman Signature Report (2022)

Volunteering

- Organizer – Specializations Forum, Madinah (2017, 150 hours)
- Photographer – Taibah University (2014–2017), Wa3i Association (2014), Quran Memorization Center (2014)

Skills

- Sales & Customer Service: Client relationship management, service selling, account management
- Digital Tools: Microsoft Office, Odoo, Bitrix24, Adobe Lightroom, Sony Vegas
- Languages: Native Arabic, Basic English