

Faisal Al Bakheet

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Summary

- Dynamic and motivated professional with 1 year of experience as a Retail Assistant at Primark Retail, complemented by a Bachelor of Arts in English Language and Literature from Bangor University. Proven ability to enhance customer satisfaction through effective communication and analytical skills.

Experience

RETAIL ASSISTANT | PRIMARK RETAIL, UK | MARCH 2022 – JUNE 2023

- Enhanced customer satisfaction by actively engaging with customers and addressing their inquiries effectively.
- Analyzed customer feedback to identify trends and implement product improvements, resulting in increased sales.
- Participated in training sessions to develop product knowledge and improve service delivery.
- Collaborated with team members to maintain store presentation and ensure a welcoming shopping environment.

Education

BACHELOR OF ARTS | JULY 2023 | BANGOR UNIVERSITY, BANGOR, UNITED KINGDOM

- **Major:** English Language with English Literature

DIPLOMA | JUNE 2020 | UNIVERSITY OF LEEDS, UNITED KINGDOM

- **Major:** Foundation in Business, Law & Social Studies

Skills & Abilities

- Communication | Teamwork | Problem-Solving | Adaptability | Customer Service | Time Management | Leadership | Conflict Resolution | Critical Thinking | Creativity | Interpersonal Skills | Research and Analytical Skills | Product Knowledge | Negotiation | Retail Operations | Data Analysis | English Language Proficiency | Inventory Management | Sales Techniques | Microsoft Office Suite | Social Media Marketing | Customer Relationship Management (CRM) Software