

Alanoud Marwan Kassar

EXPERIENCE



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Jeddah



Saudi Citizen Daughter

SKILLS

- Customer service & Communication
- Leadership skills
- Time management
- Problem solving
- Multi-tasking
- Conflict Resolution
- Attention to detail

EDUCATION

2023 HIGH SCHOOL GRADUATE

LANGUAGE

English

Arabic

PROFILE

Motivated and goal-oriented 19-year-old with a strong work ethic and a passion for learning. Known for being reliable, fast to adapt, and eager to take on new challenges. Experienced in customer service and team environments, with a focus on delivering quality results and growing professionally. Looking to bring energy, dedication, and a problem-solving mindset to a dynamic team.

THE CHEESECAKE FACTORY (FULL TIME)

Server

September 2023- Present

- Delivered high-quality customer service in a fast-paced, high-volume restaurant environment.
- Managed multiple tables simultaneously while maintaining attention to detail and guest satisfaction.
- Demonstrated deep knowledge of an extensive menu (over 250 items), including allergens and dietary preferences.

AL SHALAL AMUSEMENT PARK (PART TIME)

Ice skating trainer

November 2021- January 2022

- Provided one-on-one and group skating lessons to children and adults of varying skill levels, from beginner to advanced.
- Developed personalized training plans focused on balance, technique, and confidence on the ice.
- Ensured safety protocols were followed during all sessions and provided immediate support in case of falls or injuries

XTREME PLAYZ (PART TIME)

GAME SUPERVISOR

January 2022

- Oversaw the planning and execution of high-energy, safe, and engaging events for groups of all ages.
- Created event checklists, schedules, and guidelines to ensure smooth coordination and customer satisfaction.
- Mentored junior event staff on communication, crowd control, time management, and safety procedures.