

Ahmed Kenawy

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 LinkedIn

Professional Summary

Fulfillment & Logistics Specialist with over 5 years of experience in order management, last-mile operations, and warehouse coordination at leading organizations such as Jumia, Amazon, and Capital. Skilled in team leadership, process optimization, and ERP systems with a proven track record of improving KPIs, reducing errors, and ensuring customer satisfaction. Seeking to leverage expertise as a Fulfillment Supervisor to drive operational excellence.

Professional Experience

Jumia Egypt – Logistics Coordinator

2021 – 2025

Coordinated last-mile delivery operations ensuring timely and accurate order fulfillment.

Managed inventory tracking and reduced stock discrepancies by 15%.

Performed performance analysis to improve delivery KPIs and team productivity.

Collaborated with cross-functional teams to ensure smooth order-to-delivery workflow.

Capital – Operations Team Leader

2020 – 2021

Supervised daily warehouse operations for order receiving, picking, and shipping.

Led a team to ensure on-time and accurate fulfillment in line with company SOPs.

Utilized ERP systems to improve stock visibility and enhance outbound logistics efficiency.

Amazon – Team Leader (AFT Operations)

2018 – 2020

Oversaw inventory preparation and quality control for outbound fulfillment.

Ensured workflow consistency and order accuracy in fast-paced warehouse operations.

Monitored team performance and reported fulfillment KPIs to senior management.

Education

Bachelor of Commerce

Zagazig University | 2019 – 2023

Skills

Order Fulfillment & Last-Mile Operations

Warehouse & Inventory Management

ERP Systems & Microsoft Office

Team Leadership & Training

Performance Analysis & Reporting

Problem Solving & Decision Making

Customer Satisfaction Focus

Certifications & Training

Leadership Development

Learning Ambassador Program (Amazon)

Digital Marketing Basics

Data Entry & ICDL

Languages

Arabic – Native

English – Excellent

French – Good