

AMJAD ALZAHRANI

CONTACT

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- RIYDAH

SKILLS

- Fast learner
- Problem Solving
- Work under pressure
- Teamwork
- Team management
- Brand Development
- Negotiation
- Time management
- Adaptability to Change
- Customer service

LANGUAGES

- Arabic (Fluent)
- English



PROFILE

Branch Supervisor with over 3 years of experience in cafés, restaurants, and hospitality. Progressed from customer service roles to supervising branches and managing teams. Skilled in working under pressure, time management, and motivating teams to achieve sales goals. Seeking a professional work environment where I can contribute my expertise and skills to drive growth and success.



WORK EXPERIENCE

Salam Coffee 1 YEAR
Branch Supervisor

- Supervised the team and organized daily schedules.
- Monitored beverage and service quality to ensure customer satisfaction.
- Motivated the team to achieve sales targets
- Inventory and stock management.

Chunk 9 MONTH
Barista

- Delivered professional customer service.
- Prepared specialty coffee beverages to the highest standards.
- Upselling and customer engagement

JW Marriott Hotel 6 MONTH
Host

- Welcomed guests and provided a premium hospitality experience.
- Conflict resolution and problem solving
- Multitasking and time efficiency



EDUCATION

Bachelor's Degree - Information Science (Ongoing)
King Saud University